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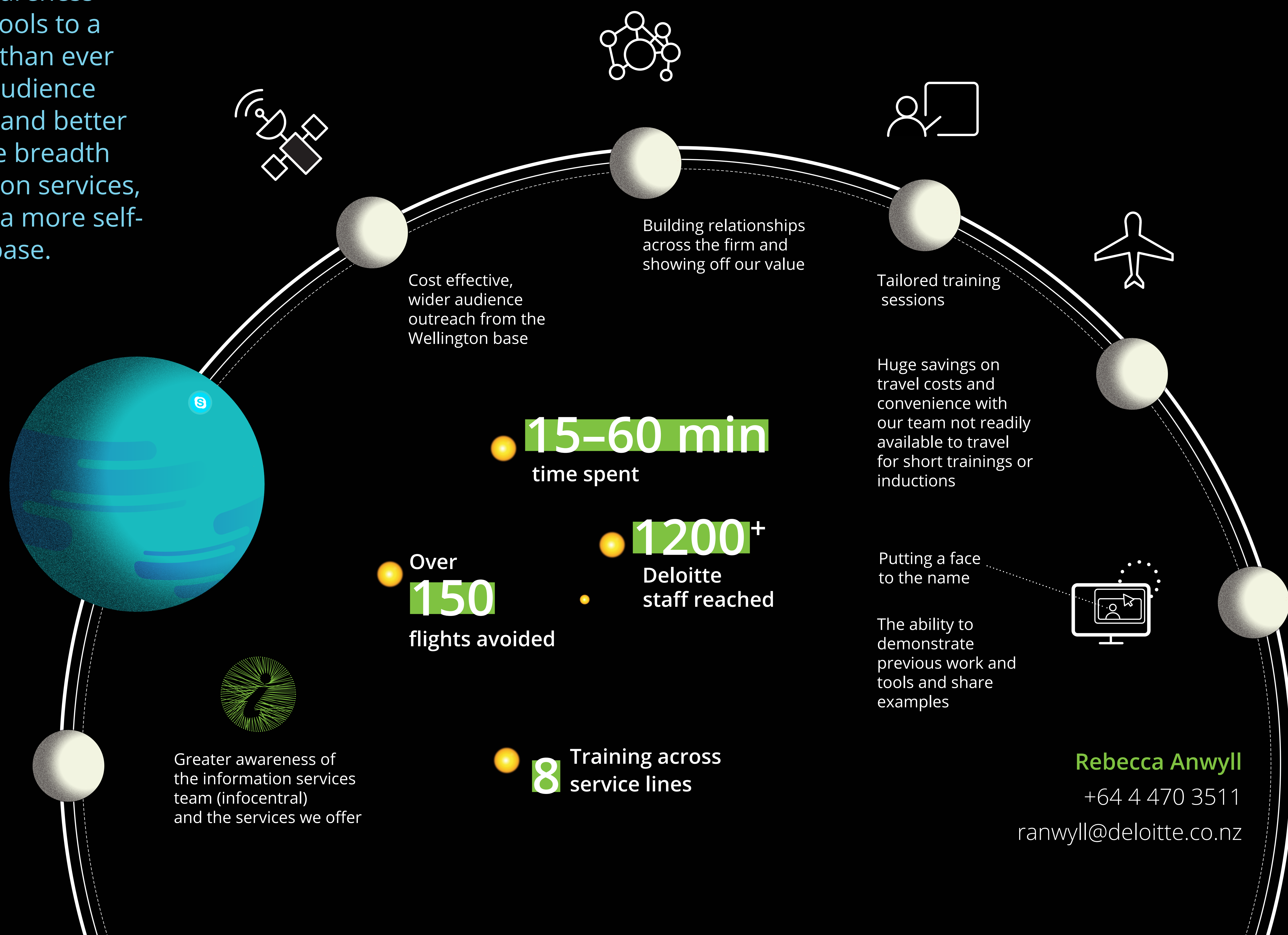
1 Headset, A world of learning possibilities.

Using Skype for distance training,
does it really work?

Using Skype for Business, we are sharing our knowledge and building awareness of information tools to a wider audience than ever before. As our audience gains new skills and better understands the breadth of our information services, we are building a more self-sufficient user-base.

Challenges:

- Connectivity issues
- Occasionally disappointing engagement levels
- Overall Skype-delivered training has been very successful for our team



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